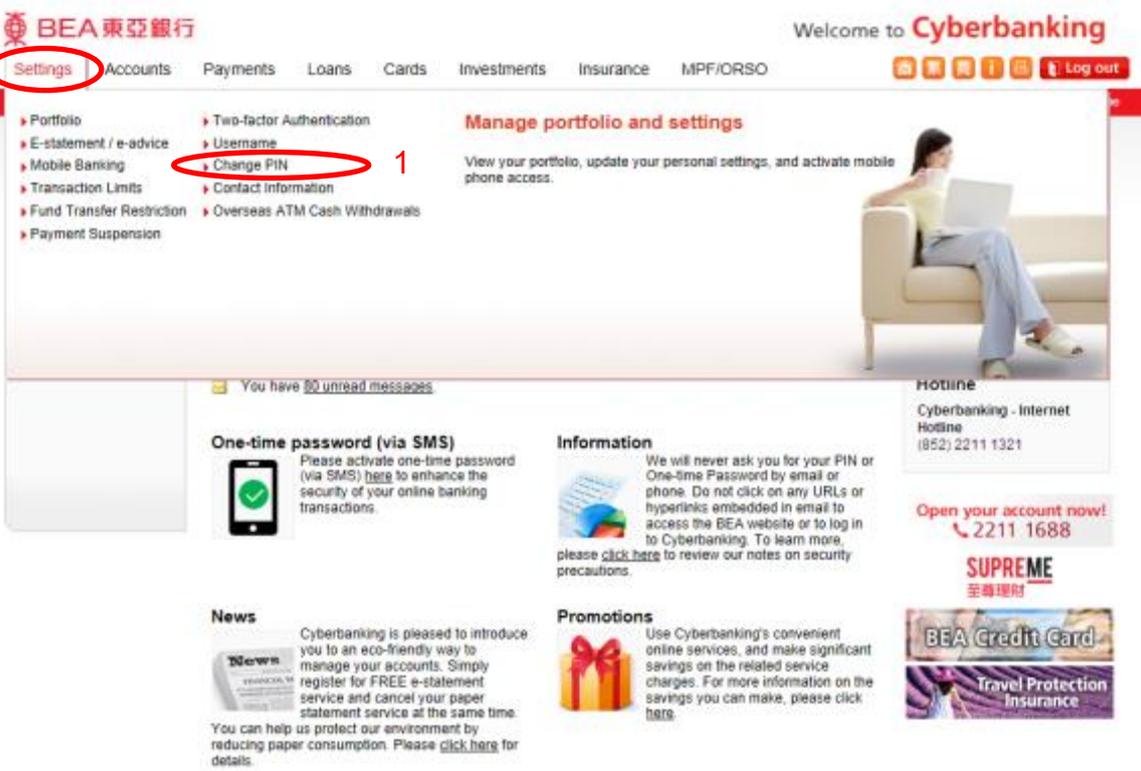


Cyberbanking User Guide

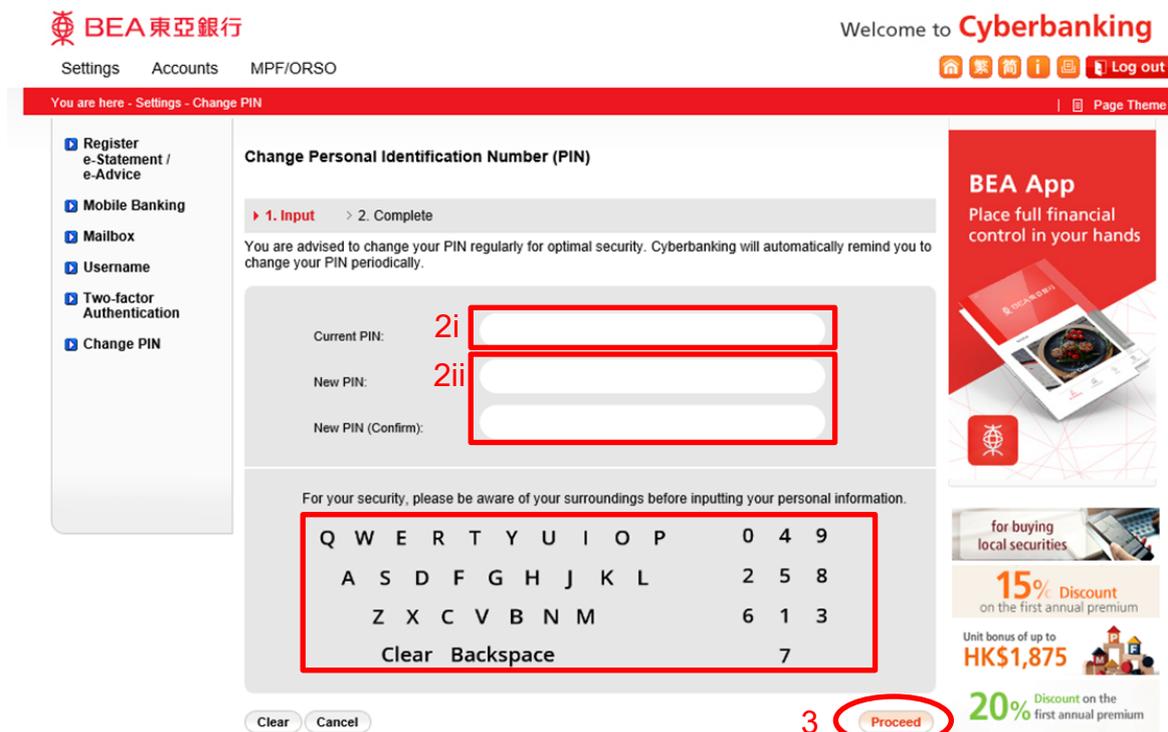
Changing Your Personal Identification Number "PIN"

1. You can change your PIN anytime by clicking "Settings" in the top menu and selecting "Change PIN".



The screenshot shows the BEA Cyberbanking user interface. At the top left, the BEA logo and name are displayed. The top navigation bar includes 'Settings', 'Accounts', 'Payments', 'Loans', 'Cards', 'Investments', 'Insurance', and 'MPF/ORSO'. A red circle highlights the 'Settings' menu item, with a '1' next to it. Below the navigation bar, a dropdown menu is open, showing options like 'Portfolio', 'E-statement / e-advice', 'Mobile Banking', 'Transaction Limits', 'Fund Transfer Restriction', 'Payment Suspension', 'Two-factor Authentication', 'Username', 'Change PIN', 'Contact Information', and 'Overseas ATM Cash Withdrawals'. The 'Change PIN' option is highlighted with a red circle and a '1' next to it. The main content area features a 'Manage portfolio and settings' section with a sub-header 'View your portfolio, update your personal settings, and activate mobile phone access.' Below this, there are several promotional banners: 'One-time password (via SMS)', 'Information', 'News', 'Promotions', 'Hotline', 'Open your account now!', 'SUPREME 至尊理財', 'BEA Credit Card', and 'Travel Protection Insurance'.

2. Please use the onscreen keyboard to input:
 - (i) Your current PIN.
 - (ii) Your new PIN. Then retype your new PIN in the following box.
3. Click “Proceed” and then click “OK” to complete the procedure.



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You are here - Settings - Change PIN [Page Theme](#)

Change Personal Identification Number (PIN)

1. Input > 2. Complete

You are advised to change your PIN regularly for optimal security. Cyberbanking will automatically remind you to change your PIN periodically.

Current PIN: 2i

New PIN: 2ii

New PIN (Confirm):

For your security, please be aware of your surroundings before inputting your personal information.

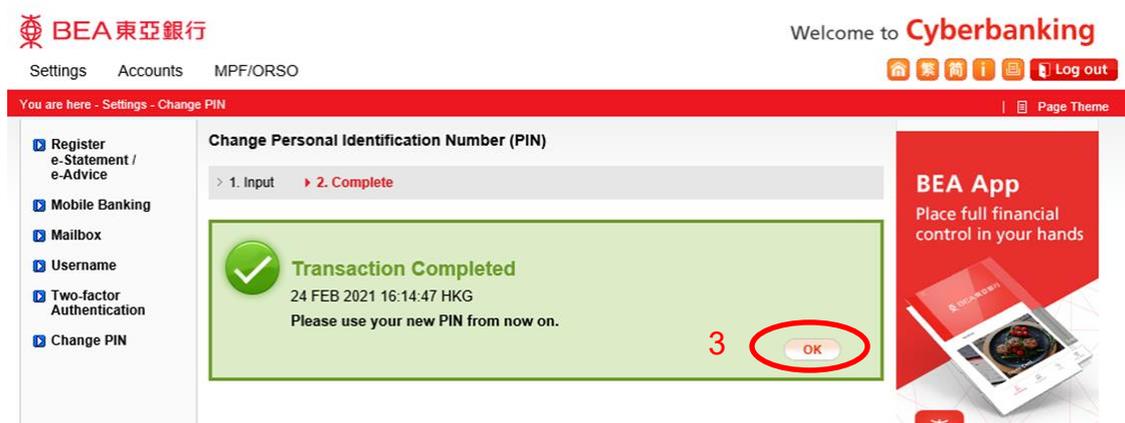
Q	W	E	R	T	Y	U	I	O	P	0	4	9
A	S	D	F	G	H	J	K	L	2	5	8	
Z	X	C	V	B	N	M	6	1	3			
Clear	Backspace	7										

[Clear](#) [Cancel](#) **3** [Proceed](#)

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Unit bonus of up to **HK\$1,875**

20% Discount on the first annual premium



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Change Personal Identification Number (PIN)

> 1. Input > **2. Complete**

Transaction Completed
24 FEB 2021 16:14:47 HKG
Please use your new PIN from now on.

3 [OK](#)

BEA App
Place full financial control in your hands

Notes

1. Please enter at least 8 or maximum 12 alphanumeric characters for PIN(s).
2. PIN(s) should be a combination of numbers (0 - 9) and letters (A - Z) and should not contain space or special character(s).
3. PIN(s) should contain at least 2 numbers.